

General terms and conditions of DADS, DAUGHTERS and MENSTRUATION

Article 1 Introduction

1.1 For the readability of the document, I have sometimes chosen the "I" form. Where 'I' or 'my' appears, the company is AMB BV, BE0688895186, the supplier.

Article 2 Conditions for participation in online programmes

2.1 Both individuals and entrepreneurs can participate in my programmes.

2.2 In my programmes, I share my knowledge, experience and tools. I cannot guarantee that following my programmes will generate successes in your life or business. The programmes have an educational function only. However, I will make an effort that you have the right tools to successfully follow and complete my programmes. And I am available to you within limits for the duration of the programme. The support I offer depends on which package you purchase. The support is described on the relevant product pages on the website.

2.3 Access to online training courses is personal. Access to the online trainings or the content of the trainings may not be shared with third parties.

2.3 Access to online training courses is personal. Access to the online training courses or the content of the training courses may not be shared with third parties.

2.4 Upon suspicion of sharing access to an online training course with third parties, access will be blocked the online training course indefinitely, without the Service Provider owing the Customer any compensation or payment.

2.5 The Service Provider has designed the online training courses as a result of its experience and knowledge in the field of Menstruation. Through the online training courses, the Service Provider wishes to provide the Customer with the necessary tools.

2.6 The online training courses offered, in which online course material is provided, are delivered via the Website or via an online platform.

2.7 The Customer must have at least an e-mail address and an Internet connection, web browser and suitable equipment to use the online training courses.

2.8. The content remains available for the duration of the course. The duration will be stated for each course. If a lifelong duration is mentioned, this means as long as the service provider, platform or course exists.

2.9. The Service Provider does not guarantee any progress or improvement, nor does it offer any guarantee of results. Results always depend on the efforts of the Customer.

2.10 The Customer must refrain from any use of (the content of) the online training courses that is unlawful or may be harmful to the Service Provider.

Article 3 Terms and conditions

For the purchase of the online courses the local legislation regarding the purchase of online course through the customer applies. If cancellation is permitted – you are required to send an email to caroline@dadsdaughtersandmenstruation.com . If you have already made payments, I will refund these amounts as soon as possible. You will then no longer be able to participate in the programme and will be removed from the community group(s). You will no longer have access to the website or any other education. After the legal trial period period, it is no longer possible to cancel participation in the programme and you must pay the full participation fee.

Article 4 Payment

4.1 Payment can be made all at once or in some cases in instalments. If you pay the participant fee in instalments, the obligation to pay remains even after completion of the programme.

4.2 If you fall behind with payments, I reserve the right to suspend my obligations until you have paid the relevant instalment(s).

4.3 If you decide to stop making installment payments, access to the full programme will be cancelled for you.

4.4 Tickets purchased for a live event on location cannot be cancelled. I invoke the 'distance selling' law - exceptions here.

Article 5 Intellectual property / use of materials.

5.1 On the texts, materials of the programme I own the intellectual property rights. It is not allowed to share them with third parties unless I have given written permission.

5.2 It is also not allowed to sell the knowledge gained commercially or to include it in your own programme, unless I have given written permission for this.

Article 6 Complaints

6.1 Should you be dissatisfied with the programme or any part of the programme or support from me, you should let me know as soon as possible by sending me an e-mail. I will then receive from you as clear a description of the complaint as possible, so that I am able to respond and if the complaint is valid to rectify it. I cannot handle a complaint that is not clearly described.

6.2 You must report complaints to me within 14 days of following a particular programme component. If you report the complaint later, you are no longer entitled to repair, replacement or compensation.

6.3 Submitted complaints will be answered within a period of 14 days from the date of receipt. If a complaint requires a foreseeably longer processing time, a reply will be provided within the 14-day period with a notice of receipt and an indication of when a more detailed reply can be expected.

6.4 Even if you send a complaint, your obligation to pay remains as usual. You are requested to send an email to caroline@dadsdaughtersandmenstruation.com .

Article 7 Liability

7.1 I exert myself to the best of my knowledge and ability in carrying out the work on training and coaching. However, the final result of this also depends on factors beyond my control. I provide no guarantee regarding the result of work performed by me.

7.2 The liability for indirect damage, such as consequential damage, lost profit, missed savings, reduced goodwill, damage due to business stagnation etc. is excluded.

7.3 In the event of an attributable failure, you must first give me written notice of default, with a reasonable period of time, so that I am able to fulfil my obligations, or rectify any errors, or limit, or remove damage

Article 8 Force majeure

8.1 If I am prevented by force majeure of a permanent or temporary nature from (further) performing the Agreement, irrespective of whether the force majeure was foreseeable, I shall be entitled, without any obligation to pay damages, to terminate the Agreement in whole or in part by written notice without judicial intervention, without prejudice to the Supplier's right to payment by the Customer for performance already performed by the Supplier before a situation of force majeure occurred, or to suspend (further) performance of the Agreement in whole or in part.

8.2 The Supplier shall inform the Customer/Participant of the force majeure situation as soon as possible. If possible, parties will try to find a solution in consultation, such as, in case of illness, relocation of programmed activities.

8.3 In case of suspension, I shall still be entitled to terminate the agreement in whole or in part.

8.4 Force majeure includes all circumstances as a result of which I am temporarily or permanently unable to comply with obligations, such as illness or death, riots, war, electricity failures, computer failures, internet failures, (mobile) telephone failures and furthermore all circumstances in which I cannot reasonably be required to (continue to) comply with my obligations towards the customer/participant.

Article 9 Privacy

Read all about privacy (in the privacy document).

Article 10 Other

10.1 Deviations from these General Terms and Conditions are only applicable if they have been agreed in writing between me and you.

10.2 If one or more provisions in these General Terms and Conditions are wholly or partially void or destroyed, the remaining provisions of these General Terms and Conditions shall remain fully applicable. We will then consult to agree new provisions to replace them, taking into account the purpose and meaning of the original provisions as much as possible.

10.3 In writing also means by e-mail.

Article 11 Disputes

11.1 In the event of any disputes, we will always first do our best to resolve the dispute among ourselves before taking a dispute to court.

11.2 If we cannot resolve the dispute between ourselves, we will submit disputes to the court.

Article 12 Applicable law

13.1 This agreement is governed by Belgian law.

Article 13 Modification of conditions

13.1 I am authorised to make amendments to these terms and conditions. At all times, the currently applicable general terms and conditions can be viewed on my website.